



**USA Environmental, Inc.**  
A Small Business • Munitions Response Services

**Professionalism  
Responsiveness  
Cost Effectiveness**

## Safety is Our #1 Priority

USAE's Corporate Safety and Health Program is developed, managed and executed by USAE's Corporate Quality and Safety Management, our Certified Safety Professionals, and Field Quality and Safety Officers. The program ensures that formalized safety procedures and practices are employed consistently across all programs and projects.

Our safety professionals possess a thorough understanding of the OSHA, DoD, USACE, NAVFAC regulations and safety standards. USAE's open-door policy empowers all employees to stop work in order to voice safety concerns or issues.

Since 1998, USAE has safely performed thousands of MMRP/HTRW projects in terrestrial and aquatic environments worldwide. Our high-risk munitions response work requires a deeply rooted respect for the health and wellness of all project personnel.

USAE's highly effective Safety Management System (SMS) requires participation at all levels of management, leadership, and employees to achieve a proactive culture of safety. The SMS is based on USAE's active involvement with the Florida OSHA to achieve the OSHA Safety and Health Achievement Recognition Program (SHARP) designation.

### Core Value: "Safety and Health"

*USAE initiates and implements our comprehensive, effective and dynamic Corporate Safety and Health Program; embedded in our culture and required by our subcontractors.*

To reward and recognize field and corporate employees who demonstrate a commitment to worksite safety analysis, hazard prevention and control, and implement innovative practices, USAE awards Safety Stars, with dozens awarded to date.



From daily safety briefings at every job site by our UXOSOs and SSHOs, to monthly safety topics and wellness topics distributed company-wide, all personnel (corporate to project to subcontractor) are successfully integrated into our safety program. This results in greater buy-in of our safety program – demonstrated by >7 million project hours and our average EMR of 0.87 over the last 5 years — this is how our culture of safety is ingrained. It is USAE's goal to be an exemplary model of safety and health in our industry.

## Quality Management System (QMS)

The foundation of our Quality Management System is our Quality Management Plan (QMP), which defines quality procedures and integrates planning, assessment, and enforcement to ensure compliance with customer requirements, and continual improvement of our performance across all projects.



Led by USAE's Corporate Quality Manager (CQM), an American Society of Quality (ASQ) Certified Manager of Quality/Organizational Excellence (CMQ/OE), the CQM is responsible and accountable for implementing, reviewing, and updating the QMP and monitoring the overall QMS.

USAE employs ASQ Certified Quality Auditors (CQA) with training in ISO 17025:2017 Internal Auditing.

All program and field quality staff have the authority to stop work for any adverse quality issues. Our program follows ISO 9001 guidance and meets all DoD requirements.

The USAE QMS incorporates the **Plan, Do, Check, Act** process of continual improvement.

### Core Value: "QMS"

*USAE achieves maximum accuracy by ensuring long-term improvement to our QMS by strengthening employee awareness of, and encouraging creative suggestions for, process improvement.*

Key Quality Principles we incorporate into our quality plans and programs include:

- ◆ Focus to exceed customer expectations;
- ◆ Create productive environments for employees to pursue quality objectives;
- ◆ Recognize, empower and enhance the competence of our employees;
- ◆ Develop processes that produce consistent and predictable results;
- ◆ Continuously improve to streamline root-cause investigations;
- ◆ Base decisions on analysis and evaluation of data to minimize risk.

