



USA Environmental, Inc.
A Small Business • Munitions Response Services

**Professionalism
Responsiveness
Cost Effectiveness**

Safety is Our #1 Priority

Safely performed >6.55 million field/MEC-related man-hours on >1,000 projects with:

- **Zero OSHA reportable accidents or incidents involving explosives or dangerous material**
- **Zero government / regulatory safety violations**

USA maintains a comprehensive and effective Corporate Health and Safety Program which is developed, managed and executed by USA's Corporate Quality Control Manager, Safety Officers and certified safety professionals. The program ensures that formalized safety procedures and practices are employed consistently across all programs and projects. As a result of the successful implementation of these standardized policies and procedures, USA maintains an average National Council on Compensation Insurance Experience Modification Rate (EMR) of 0.88 for the past 10 years.

Our safety professionals possess a detailed understanding of the OSHA, DoD, USACE, NAVFAC, and other applicable regulatory requirements and safety standards. USA's open-door

policy allows all personnel to voice safety concerns; requires that all employees be committed to performing



work in accordance with safe work practices; and empowers all employees to stop work, without retribution, to voice safety concerns or issues.

Quality Control (QC) / Quality Management (QM)

USA's established Quality Management Program (QMP) provides staff and field employee management with training policies and procedures for performing and delivering quality services and products to our clients. USA's QMP is continually updated to keep pace with technological advances and changes taking place in the munitions response industry. USA's QMP safely delivers quality services to our customers on schedule and within budget. The success and effectiveness of our QMP is due to our understanding of quality standards and metrics, our integrated approach to quality planning and design, an effective quality training program, and enforcement and monitoring practices.

*"The project was completed on time and within cost, and to the utmost quality, a very commendable project indeed."
- CEHNC, Raritan Arsenal, NJ*

USA follows the *Plan, Do, Check, Act* process of continual improvement. Some of the key Quality Standards USA incorporates into its quality programs and plans include:

Planning and Design—Our comprehensive Corporate QMP forms the foundation for all Site-Specific Quality Control Plans. Our Corporate Quality Control Manager and UXO Qual-

ity Control Specialist (UXOQCS) actively participate in development of each site-specific Work Plan.

Training—UXO personnel meet or exceed established DDESB TP18 qualification for the position assigned. For personnel assigned to QC positions (e.g., UXOQCS, QC Manager), USA ensures these personnel have successfully completed training as a quality professional (i.e., American Society of Quality Certified quality auditor), possess a quality-professional certification by a recognized organization (e.g., USACE and NAVFAC Training Course, Construction Quality Management for Contractors) or receive company- and project-specific QC training and work under the supervision of a certified quality professional.

Quality Awareness—USA conducts on-site daily briefings reviewing production, quality and safety items for every project. At these meetings, USA identifies specific considerations for that day's operations and quality issues and concerns arising from QC Inspections.

